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## NATALIA V. LISOVSKAYA

**Summary of Qualifications** Associate Certified Coach (ACC ICF) International Coaching Federation  
Erickson Professional Coach( Cert. №ECIC-0124926), Team certified coach  
(Cert.№ECIC-0125006)  
Strong skills in strategic and operation management of a small organization  
Advanced in preparation business plans  
Effective managing HR skills (experience creating and leading a team of  
high motivated people in exceeded their targets)  
Strong skills in business-processes reengineering according to ISO  
9001:2008 Quality management systems requirements  
Experience preparing and leading international projects (academic,  
vocational education sphere)  
Experience working in cross-cultural teams  
Strong teaching skills for adult audience (delivered HR-issues in  
management, cross-cultural management)

### Work Experience:

September 2020 – present **Associate Coach at My Thrive Partners Inc. (UK, London)**

December 2019 - present **Associate Coach at Better Up Inc. (USA)**

January 2017-present **HR-consulting, coaching (conscious business/team coaching, life, career coaching)**  
(self-employed entrepreneur, independent consultant) Russia, Irkutsk

July 2007 – May 2017 **Non-profit organization Training Center “FORUS” (Russia, Irkutsk)**  
*Position:* Director  
*Scope of the company:* further vocational education (business courses, trainings, seminars) for specialists, managers and CEO  
*Responsibilities & achievements:*  
strategic and operation leading of business (remained one of the leading organization in advanced vocational education market for a long period of time);  
leading team through exceeded their professional development plans (PDP) and career targets with the company;  
reengineering of business processes according to ISO 9001:2008 for improving quality of products and services delivering for customers;  
preparing and analyzing of financial reports and forecasts;  
distributing of company’s products;  
building effective network and collaboration with partners and other participants of the market

January 2000 – June 2007 **Baikal State University of Economics and Law Irkutsk, Russia**  
Department of International Economics  
**Associate professor**  
Courses developed and taught to undergraduates and graduates:  
- International Human Resource Management; International Economic Relations; Cross-cultural management  
Supervised Russian and EU exchange students conducting research for graduate degrees in international business and management

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***Coordinator of Foreign Relations***

Supervised visits of international scholars in department; fundraising for joint international projects (successfully completed projects with academic partners from Germany, UK, France, Sweden)

May – July 2004

**HPC NA Unilever (Greenwich, CT, USA)**

Department of Human Resource Management (internship)

Have worked on several HR related projects: setting up a Live Link System for the Supply Chain Human Resource Group; HR Best Practices; HR career development (improved Professional Development Plan through implementing new methods of self-education)

**Education:**

October 2011 -  
July 2012

**Irkutsk State University (Irkutsk, Russia)**

Presidential Managerial Human Resources Training and Development Program

**Professional Diploma in Management (Project Management)**

As a result of the final project: developed methodology of implementation the Principle of Lifelong Learning System (3L) on the Training Center “FORUS”

August 2003 –July  
2004

**Post-Doctoral Program in Business Administration and Management**

Fairfield University (Fairfield, CT, USA)

Internship at HPC NA Unilever (Greenwich, CT, USA)

June 2000

**Baikal State University of Economics and Law**

**Graduate Degree in Economics**

(Candidate of Science) Thesis topic: Comparative Study of Russian and German Career Patterns of Young People and Need for Social Support Networks

September 1994 -  
September 1996

**Fachhochschule Osnabrueck (Germany)**

**Exchange academic program in IHRM**

Successfully completed the program (major: IHRM)

Recommended as one of the leading students and successfully finished an internship at German company “Ihr Platz” (HR-Department, Training Center) and in Gesamteuropaeisches Studienwerk - GESW, Vlotho)

**Additional  
information:**

Advanced level in English, German

Basic knowledge of French

ICF Membership (International Coaching Federation, USA)

ICF Leader in Irkutsk region

Leader of Professional Coaching Club in Irkutsk, Russia